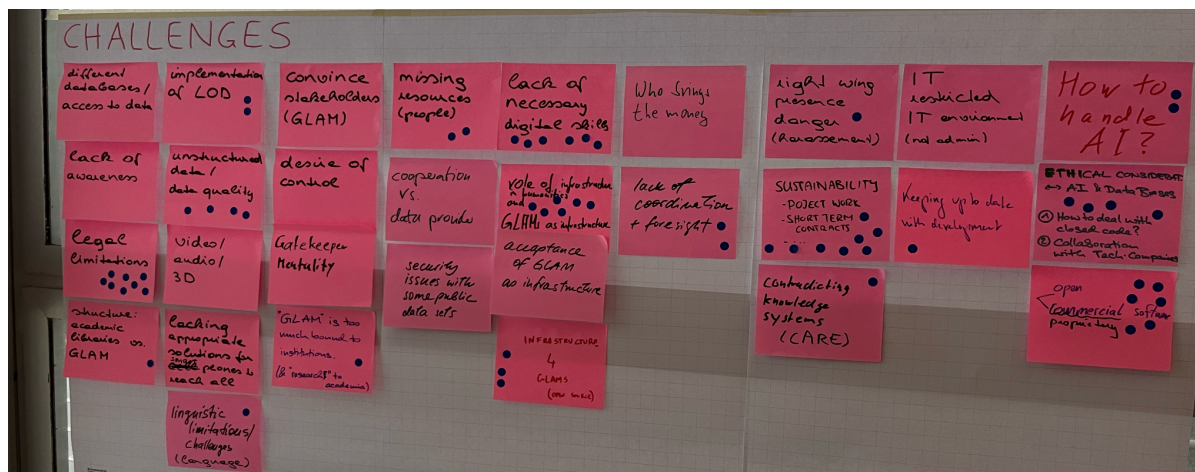


DARIAH-CH - GLAM Workshop in Lucerne, 05/09/2024

Workshop Documentation

Documentation World Café

Challenges

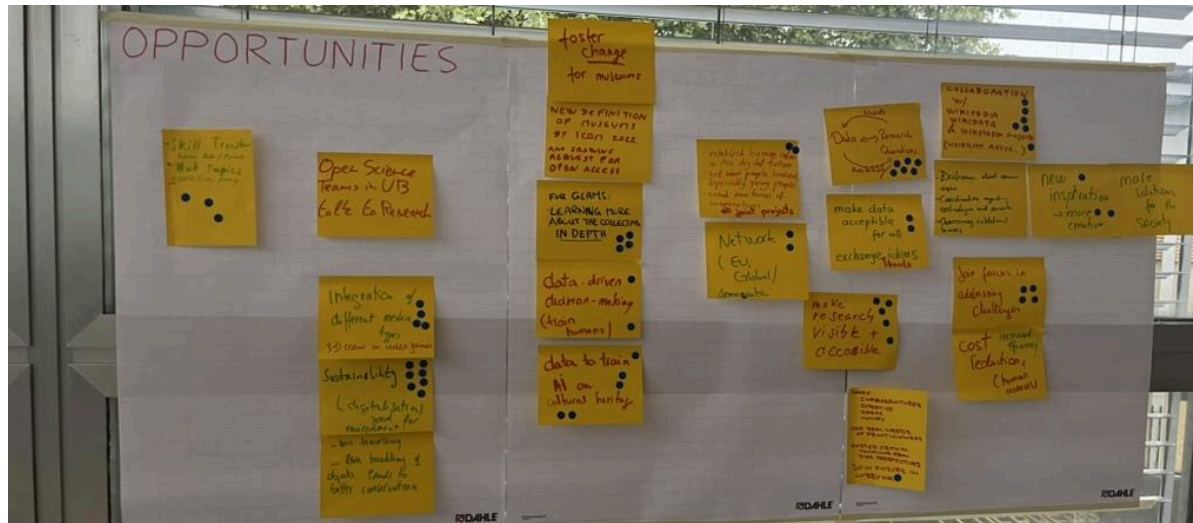


Description	No. of votes	Cluster
Sustainability (project work, short-term contracts, ...)	8	Collaboration setup ▾
Legal limitations	8	Legal aspects ▾

Description	No. of votes	Cluster
Lack of necessary digital skills	6	Skills & knowhow ▾
Role of infrastructure in humanities (GLAMs seen as infrastructure)	6	Institutional differences ▾
Open vs. commercial / proprietary software	6	Technology & data ▾
Unstructured data / data quality	4	Technology & data ▾
Ethical considerations regarding AI and data bases (How to deal with closed code? Collaboration with tech companies?)	4	Technology & data ▾
Infrastructure for GLAMs (open source)	3	Resources ▾
Implementation of Linked Open Data	2	Technology & data ▾
Lack of resources (people)	2	Resources ▾
Lack of coordination and foresight	2	Collaboration setup ▾
How to handle AI?	2	Technology & data ▾
Structure: Academic libraries vs. GLAM	1	Institutional differences ▾
Linguistic limitations / challenges (language)	1	Institutional differences ▾
“GLAM” is too much bound to institutions, and “research” to academia	1	Institutional differences ▾
Danger stemming from right-wing presence on Wikipedia (harassment)	1	Awareness & culture ▾

Description	No. of votes	Cluster
Contradicting knowledge systems (CARE)	1	Technology & data ▾
Keeping up to date with development	1	Awareness & culture ▾
Different databases / access to data	0	Technology & data ▾
Lack of awareness	0	Awareness & culture ▾
Different formats (video / audio / 3D)	0	Technology & data ▾
Lack of appropriate solutions for smartphones to reach everyone	0	Technology & data ▾
Convince stakeholders (GLAM)	0	Awareness & culture ▾
Desire of control	0	Awareness & culture ▾
Gatekeeper mentality	0	Awareness & culture ▾
Cooperation vs. data provider (GLAMs want to be seen as real cooperation partners and not just act as data-providers)	0	Collaboration setup ▾
Security issues with some public datasets	0	Technology & data ▾
Acceptance of GLAM as infrastructure	0	Awareness & culture ▾
Who brings the money?	0	Resources ▾
Restricted IT environment (not admin)	0	Technology & data ▾

Opportunities



Description	No. of votes	Cluster
Sustainability (use digitalization's benefits for the environment: allows to reduce travels; less handling of objects leads to better conservation) also take into account social and economic aspects, not "just" environmental sustainability	7	Technology ▾
Leverage the linkages between data and research questions (data availability allowing to answer more research questions; data needs arising from research questions are encouraging making (more) data available)	6	New collaborations ▾

Description	No. of votes	Cluster
Make research (more) visible and accessible	5	Increase reach ▾
Collaboration with Wikipedia, Wikidata and Wikimedia projects to increase visibility and reuse	5	New collaborations ▾
Use data to train AI on cultural heritage	5	Technology ▾
Integration of different media types (e.g. 3-D scans in video games)	4	Technology ▾
More in-depth learning about their collection(s) for GLAMs	4	Knowledge exchange & learning ▾
Join forces in addressing challenges	4	New collaborations ▾
New inspiration from the GLAM-DH collaboration leads to more creativity	3	Knowledge exchange & learning ▾
Skill transfer to access more data / formats	3	Knowledge exchange & learning ▾
Integrate “hot topics” in collection planning	3	Knowledge exchange & learning ▾
Make data accessible for all exchange tools (?)	2	Technology ▾
Build a democratic network (within the EU and globally)	2	Increase reach ▾
Establish human values in the digital future	2	Knowledge exchange & learning ▾
Train humans on and through data-driven decision making	2	Technology ▾
Join forces in lobbying	1	Shared resources ▾
Get more (especially young) people involved	0	Increase reach ▾

Description	No. of votes	Cluster
Open Science teams in University of Basel (UB?) talk to research	0	Knowledge exchange & learning ▾
Create new forms of co-operations (e.g. joint projects)	0	New collaborations ▾
Foster change in museums	0	Knowledge exchange & learning ▾
New definitions of museums by ICOM 2022 and growing request for open access	0	Increase reach ▾
More solutions for the broad society	0	Increase reach ▾
Cost reductions due to increased efficiency	0	Shared resources ▾
Exchange about common topics	0	Knowledge exchange & learning ▾
Coordination regarding technologies and resources	0	Shared resources ▾
Overcoming institutional barriers	0	New collaborations ▾
Share infrastructures, expertise, ideas and money	0	Shared resources ▾
See real needs of practitioners	0	Knowledge exchange & learning ▾
Foster critical thinking from different perspectives	0	Knowledge exchange & learning ▾

Success factors



Description	No. of votes	Cluster
Well-defined, common goals	10	Shared understanding and outlook ▾
Create tangible outputs early on in the collaboration	8	Outputs ▾
Share process and documentation	6	Setup / means of collaboration ▾
Create success stories well told	5	Communications ▾

Description	No. of votes	Cluster
Ensure diverse participation (age, culture, social situation)	5	Participation ▾
Track / report adoption of more neutral / ethical / open / free software in GLAMs	4	Outputs ▾
Do lobbying to acquire resources	4	Resources ▾
Provide support and care	3	Participation ▾
Create directory of people and institutions with knowhow and resources	2	Setup / means of collaboration ▾
Ensure enough resources (e.g. money, servers, tech support)	2	Resources ▾
Ensure that there is less online harassment	2	Participation ▾
Shared understanding on focus, goals and challenges	2	Shared understanding and outlook ▾
Provide more pizza	1	Setup / means of collaboration ▾
Provide opportunities for interactions aimed at networking	1	Setup / means of collaboration ▾
Work in fast sprints with open Work in Progress	1	Setup / means of collaboration ▾
Focus on “knowledge” (rather than e.g. research)	1	Shared understanding and outlook ▾
Build a shared level of data literacy	1	Shared understanding and outlook ▾
Track number of bugs triaged / fixed	0	Outputs ▾
Have examples at hand of things that have been addressed / resolved (e.g. fears and hopes, barriers) as seen from the institutions	0	Outputs ▾

Description	No. of votes	Cluster
Define first steps to reach tangible outputs	0	Outputs ▾
Access to powerful computing hardware	0	Resources ▾
Acquire external funding for the joint project(s)	0	Resources ▾
Use an artistic approach (enthusiasm, power, biographies)	0	Setup / means of collaboration ▾
Actively manage conflicts	0	Participation ▾
Provide communication channels that are open, accepted by stakeholders and work for synchronous as well as asynchronous communication	0	Setup / means of collaboration ▾
Common understanding on how to share data	0	Shared understanding and outlook ▾
Overcome prejudice through collaboration	0	Shared understanding and outlook ▾
Organize regular meetings	0	Shared understanding and outlook ▾
Regularly reflect positionality of active members	0	Participation ▾
Widen and broaden reach ("popularization") by showcasing successes, tools, new centers / groups	0	Participation ▾
Compare / check mission statements of different institutions involved	0	Shared understanding and outlook ▾

Documentation “1-2-4-All!”

Proposed quick wins

- organizing a conference as kick-off meeting, that brings stakeholders together, formulate goals and eat pizza
- Fund an open data project for citizens to benefit. This will also be useful in the long-run for political purposes for instance (dissemination and advertisement)
- handle things more efficiently and sustainably, identify non-necessary data (which should not be stored)
- develop a shared project to fundraise and allow GLAM and researchers to collaborate
- make a survey among key players to ask for needs (it could be a second edition of the GLAM survey of 2014-2015 to also compare data)
- identify action plan - i.e. 5 points which should be prioritized (this document could be an output of the WG)
- realize small and concise joint projects

Proposed long term measures

- successfully implement digital infrastructures for the long-term in CH
- Implementation of bitframe, establish and share repositories of data and code
- open forums for open process sharing - organize exchange forum to share experience and knowledge
- establish common infrastructure
- address ethical issues, values, share-alike license
- establish the understanding of GLAM data as open research data (on both sides)
- Make large language models more open, more culturally sensitive and enrich them with other content
- Making different collections more accessible - language, IIF, FAIR, citizen science
- Organize science shops (make citizens participate and foster exchange and common learning)